



Area D Water Meter Project Update

This update provides the latest information on the Area D Water Meter Project and what it means for residents.

Project Progress

- The primary phase of the project—including locating services and installing meters and associated components—has now been completed.

Water Rates (Under Review)

- A secondary phase is underway to replace meters installed prior to this project (Neptune meters).
- New water rate options and a revised water bylaw are currently being developed for Board consideration.

Pending approval:

- The existing flat rate will remain in place for users with newly installed Kamstrup meters.
- The current metered rate will continue to apply to users with existing Neptune meters.

What This Means for You

- The newly installed meters are now collecting data, including water usage and leak detection.
- The SRD is reviewing this information and may contact residents if a possible leak is identified on the homeowner's side of the meter.
- This approach is intended to give residents time to address any leaks before the new metered rate is implemented.
- So far, approximately 30 residents have been notified of potential leaks on their properties, helping to support water conservation.

Further updates will be shared as the project progresses.

The SRD recognizes that water rate structures can be complex and encourages residents to reach out to SRD's Engineering Department with any questions.

Questions? Please contact the SRD Engineering Department

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